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### **UTL Achieves Coveted Investors in People Silver Status**

UTL (Unipart Technology Logistics), the leading provider of repair, aftermarket and logistics solutions to the technology sector has achieved the coveted Investors in People Silver award which recognises excellence in leadership and people management.

In order to qualify for the Silver award, an organisation must show excellence in ten core areas including coaching, training, recognition and corporate social responsibility. Over the last 18 months, against a backdrop of significant business growth for UTL, leaders have been striving to improve the way in which people learn and develop their skills and knowledge to deliver world-class performance for customers.

Using the IIP framework, UTL has had the opportunity to benchmark its people policies and practices against some of the most rigorous standards that exist in the UK today. The recognition of UTL's strong practise in engaging, leading and developing people has been fundamental to its growth as a major provider of end to end supply chain solutions for global brands such as Vodafone, BSkyB, Virgin Mobile and Three.

UTL Managing Director Claire Walters explained that the silver award has been achieved thanks to the company's commitment to The Unipart Way, the proprietary business system that enables continuous improvement through employee engagement.

"This is a fantastic achievement and clear recognition of culture created at UTL through outstanding leadership and employee engagement. We actively encourage 'leadership at all levels', which empowers each and every person within our business fulfil their potential and deliver excellence to our customers. Combined with the Unipart Way, which enables our business to deliver better, faster and more efficient solutions to our customers, it has proved to be a winning formula."

**Ends.**

## Notes to editors:

### About UTL

The quality and service delivery standards expected of outsourced solution providers are exceptionally high in the technology sector. By driving innovation, service excellence and cost efficiency at every step of the customer journey, UTL is the leading provider of aftermarket, repair and logistics solutions to the telecoms, mobile and consumer electronics sectors. We are the partner of choice for global brands such as Vodafone, BSkyB, Samsung, Three and Virgin Mobile.

UTL provides a comprehensive range of services including; award winning repair, logistics and transport expertise, end of life management, repair avoidance and technical call centres.

UTL works transparently with its partners focusing on the real cost drivers and is one of very few companies delivering a fully integrated solution for the technology sector.

The following factors are integral to UTL's sustained success in delivering truly world class supply chain solutions:

- Brilliant People
- Customer Engagement
- Innovation
- Aftermarket Services
- End to End Supply Chain Solutions